Start Menu unresponsive

1. Run Start Menu trouble shooter.
   1. <http://download.microsoft.com/download/F/2/2/F22D5FDB-59CD-4275-8C95-1BE17BF70B21/startmenu.diagcab>

The troubleshooter checks for the following issues:

1. If Start Menu & Cortana applications are installed correctly
2. Registry key permission issues
3. Tile database corruption issues
4. Application manifest corruption issues.
5. If Tech receives the following error
   1. Microsoft.Windows.ShellExperienceHost and Microsoft.Windows.Cortana applications need to be installed correctly
      1. Create a System Restore point
      2. Run sfc /scannow in either admin powershell or admin command prompt
         1. Restart after running scannow
      3. If Scannow doesn’t work repair the windows image
         1. In admin command prompt or admin powershell
            1. DISM.exe /Online /Cleanup-Image /RestoreHealth

This command uses Windows update to provide the files for the update

If windows update is non-functional use another source such as the Windows Installation point

DISM.exe /Online /Cleanup-Image /RestoreHealth /Source:C:\RepairSource\Windows /LimitAccess

**Note:** Replace the C:\RepairSource\Windows placeholder with the location of your repair source. For more information about using the DISM tool to repair Windows, reference

* + - * 1. Restart after
    1. In admin Powershell Type the following to reinstall the Start Menu
       1. Get-AppxPackage Microsoft.Windows.ShellExperienceHost | Foreach {Add-AppxPackage -DisableDevelopmentMode -Register "$($\_.InstallLocation)\AppXManifest.xml"}
       2. **Get-AppXPackage -AllUsers | Foreach {Add-AppxPackage -DisableDevelopmentMode -Register "$($\_.InstallLocation)\AppXManifest.xml"}**
    2. In admin Powershell type the following to re-register Cortana
       1. Get-AppxPackage Microsoft.Windows.Cortana | Foreach {Add-AppxPackage -DisableDevelopmentMode -Register "$($\_.InstallLocation)\AppXManifest.xml"